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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

WING et al.

Serial No.: 09/713,966

Filed: November 15, 2000

Atty. File No.: 3354-9

For: ON-LINE DIAGNOSING OF
COMPUTER HARDWARE AND
SOFTWAREMail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

Dear Sir:

Applicants submit this Amendment and Response to address the Office Action having a mailing date of March 16, 2005. Authorization to charge Deposit Account No. 19-1970 in the amount of \$200 as payment of the fee incurred for adding one independent claim in excess of those previously paid for is hereby granted. Please charge any underpayment or credit any overpayment to Deposit Account No. 19-1970. Reconsideration and withdrawal of the rejections of the claims are respectfully requested in view of the following amendments and remarks.

) Group Art Unit: 2154
)
) Confirmation No.: 5187
)
) Examiner: Siddiqi, Mohammad A.
)
) AMENDMENT AND RESPONSE
)

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to
the U.S. Patent and Trademark Office (Fax No. 703/872-9306)
on June 16, 2005

SHERIDAN ROSS P.C.

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